

## **REQUEST ON CHANGES**

Request to change time/location/date/number of people will be permitted before 30 days of booking date, however it is not guaranteed, changes are based on availability. If changes cannot be made, the original booking will be as followed. Services are not subject to decrease, and you will be charge according to your original remaining balance.

## **TARDINESS**

If you are running late: artist will be able to decide whether they are able to complete your service. Makeup and Hair will take approximately 90-120 minutes to complete the look.

For example:

If you are 30minutes late, artist will only have 60 minutes to complete your look. And if he/she is not complete with the service, they are not required to stay passed the 90 minute mark, due to tardiness. They may choose to complete it if time will allow. We will give you a 15 minutes grace period if you are running late. After 15 minutes, if you do not declare that you will be late, Face Art Beauty has the right to refuse service. No refund will be given.

## **ALLERGIES/ALLERGIC REACTIONS**

You are required to notify artist of any allergies you may have to certain products. If no allergies is claimed, Face Art Beauty's artist will continue with services. If allergic reaction to a product arises Face Art Beauty will be allowed to stop services, and all liabilities by artist and Face Art Beauty will be released. You agree to release Face Art Beauty and Face Art Beauty's artist free of any liabilities that may occur before, during, and after services are rendered.

## **FACE ART BEAUTY, ARTIST**

Request for a particular artist, are permitted but not guaranteed. We will do are best at accommodating your needs. Face Art Beauty's artist will need a space to work in, here is what may be required for you to supply to our artist. A chair for you to sit in, a table or counter space to place items of goods, a working electrical outlet. Face Art Beauty's artist may take a before & after picture, and may use it for their/Face Art Beauty's portfolio.

## **HYGENE/CLEANINESS**

Face Art Beauty requires you to have your (1) eyebrows groomed (2)Hair washed, completely dried (one day old hair is the best, or wash hair the night before event). If the above listed items are not completed, Face Art Beauty will not be able to guarantee satisfaction.

**Please note:** All clients should have clean, dry hair at the time of their appointment unless they have scheduled to have a wash and blow-dry in advance.

**Deposit/Refund Policy:** Please be advised that a deposit is requested for all Bridal reservations. This deposit is not refundable in the event of cancellation. And remaining balance will need to be paid if cancellation is less than 60 days from your appointment.

**Parking:** For services we provide outside of the salon we ask that paid parking be provided for the stylist(s) on location while they perform their services.